

MealMaster Account & Data Deletion

Version 1.0

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Contact	contact@mobilife.io

1. Purpose

This page explains how to delete your MealMaster account and associated personal data. It is intended for users and for app store compliance requirements.

2. How to Request Deletion

You can delete your account using one of the following methods:

- In-app: open Profile -> Account and Sync -> Delete account, confirm the action.
- If you cannot access the app, contact support: contact@mobilife.io with the account email and request details.

3. What Data Is Deleted

After a confirmed deletion request, MealMaster removes user-scoped data including:

- Account profile and onboarding/nutrition target data.
- Meal plans, favorites, and related personalized states.
- Shopping list state associated with the account.
- Uploaded assets related to the account (for example avatar and support screenshots).
- Other records linked to the same user identifier in our service scope.

4. Processing Flow

Deletion is processed in sequence to ensure consistency:

- App requests backend account data deletion endpoint.
- On successful backend response, authentication account is deleted on client side.
- App switches to guest/anonymous state.

5. Timeline

Deletion is initiated immediately after confirmation.

In normal cases, data removal is completed without undue delay.

If additional verification is needed (for support channel requests), processing may take longer.

6. What May Be Retained

We may retain limited data when required by applicable law, fraud prevention, security, or legal claims handling.

Retained data, if any, is kept only for the legally required period and protected with appropriate safeguards.

7. Re-Registration

After deletion, your account is not recoverable.

You may create a new account later, but previously deleted data will not be restored.

8. Contact

If you need help with account deletion, contact: contact@mobilife.io